**INTEGRATED MANAGEMENT SYSTEM POLICY**

2024-07-25

To improve the quality of the company’s management, the provision of medical devices and other goods and services, as well as the design, production, and other processes, and to ensure the successful and purposeful development of the company and its stable and competitive position in the market, we commit to:

* Conduct our activities in accordance with the laws of the Republic of Lithuania regulating the field of business, as well as other requirements that the organization undertakes to meet, aiming to ensure compliance with the requirements of the standards LST EN ISO 9001:2015, LST EN ISO 14001:2015, ISO 9001:2015/AMD1:2024, and ISO 14001:2015/AMD1: 2024.
* Continuously improve the effectiveness of the management system, considering performance results, feedback, and suggestions from customers, partners and employees.
* Maintain and strengthen long-term relationships with partners and suppliers based on mutual trust.
* Encourage the development of employee competencies and create conditions for them to improve their qualifications.
* Initiate innovations and implement solutions that improve the quality of the services provided.
* Ensure safe and healthy working conditions, fostering a sense of responsibility among employees for their own safety and health as well as that of their colleagues.
* Develop employees’ environmental awareness, ensure responsible waste management, and prevent pollution.
* Use energy and natural resources efficiently and rationally.
* Implement measures to reduce the company’s impact on climate change.
* Implement accident and incident prevention measures.
* Continuously improve the functioning of the integrated management system, based on employees’ insights, feedback from customers and partners, and performance analysis results.

Our goal and commitment are to ensure that the services and products provided to our customers meet the requirements of the standards LST EN ISO 9001:2015, LST EN ISO 14001:2015, ISO 9001:2015/AMD1:2024, ISO 14001:2015/AMD1:2024, and the applicable legal requirements.